



Join the Comfort Club for Big Savings

15% Off All Repairs | 10% Off All Accessories | Maintain Your Warranty | Heating/Cooling Tune-ups



What Sets the Comfort Club Apart?

- Get service from true technicians, not "filter changers"
- Standard filters included
- Enjoy maintenance twice per year, not once
- Special tools used to identify carbon monoxide & gas leaks
- Full coil cleaning included
- VIP scheduling & hassle-free appointment reminders
- Diagnostic fee waived if service booked from Comfort Club visit
- Convenient and low monthly payments for every budget

21 Point Heating Checklist

1. Perform combustion analysis.
2. Clean heat exchanger as needed.
3. Check thermostat operation.
4. Clean burners as needed.
5. Check and adjust safety controls.
6. Clean flame sensor.
7. Check ignition devices.
8. Check gas pressure.
9. Check entering and leaving temperatures.
10. Check vent piping and venting.
11. Lubricate as needed.
12. Check for gas leaks at furnace.
13. Inspect heat exchanger for safety defects.
14. Check gas valve operations.
15. Clean and/or replace standard 1" filters.
16. Check combustion air.
17. Adjust pilot.
18. Measure volt & amps.
19. Measure CO levels.
20. Check pressure switch.
21. Check overall system performance.

21 Point Cooling Checklist

1. Clean condenser coil as needed.
2. Check voltage and amps to all motors.
3. Check for oil and refrigerant leaks.
4. Check safety devices.
5. Check blower motor and wheel.
6. Check expansion valve and coil temps.
7. Check thermostat calibration.
8. Check starting contactor contacts.
9. Check outside disconnect.
10. Check refrigerant level and pressures.
11. Check condensate drain.
12. Lubricate as needed.
13. Check electrical connections for tightness.
14. Check all capacitors.
15. Clean and/or replace standard 1" filters.
16. Inspect evaporator coil.
17. Check emergency drain pan.
18. Check condenser fan blade.
19. Check for tube rub.
20. Check compressor windings.
21. Check circuit breaker.

Join the Comfort Club



1 System

Protection Plan

Only

\$18.25

Monthly

\$219 Annually

2 Systems

Protection Plan

Only

\$29.75

Monthly

\$357 Annually

3 Systems

Protection Plan

Only

\$41.25

Monthly

\$495 Annually

Optional Indoor Air Quality Accessory Maintenance

- ☐ Humidifiers - \$60
- ☐ Aprilaire Media - \$90
- ☐ Dual Fuel - \$72
- ☐ Zone Control - \$66
- ☐ Dehumidifier - \$99
- ☐ Electric Air Cleaner - \$96
- ☐ Additional Mini Split Head Unit(s) - \$99/ea
- ☐ Steam Humidifier - \$345 (2 years, includes canister)

Terms and Conditions of Agreement

Agreement Service Hours

The service outlined in this agreement will be performed during normal working hours. Repair service requested by the customer will be provided during normal working hours, on a preferential basis. Labor and materials will be charged at the discount agreement rates. After normal working hours, a service call fee of 1-1/2 the normal rate will be charged (emergency service). Labor and materials will be charged at the discount agreement rate.

Lifetime Parts & Labor Warranty

We will repair or replace any new component which was installed (by our company) in your existing HVAC system, during the lifetime of your system. "Lifetime" in this agreement means the lifetime of the HVAC system, which is the warranty period of the compressor bearing unit. In cases where the component failure was caused by another problem, all recommendations for repair must be followed for the warranty to be applied. Repair workmanship is guaranteed on the installed part only. We do not provide a labor guarantee on parts other than those we install. If repairs later become necessary due to other defective parts, parts and labor will be charged separately. Repair charges necessary to correct defects discovered by the preventive maintenance inspection will be the sole responsibility of the purchaser and billed at the discount agreement rate. This agreement shall be null and void if any equipment covered herein has been subject to Acts of God or conditions beyond the control of Holtkamp Heating & Air Conditioning, Inc. including but not limited to accidents, fire, misuse, improper adjustments, modifications, alteration, tampering, disconnection, vandalism or failure to properly maintain or operate the equipment.

Renewal, Cancellation, Transfer

This agreement is automatically renewable yearly but may be terminated by Holtkamp Heating & Air Conditioning, Inc. upon nonpayment of any amount due. Notification may be made of any payment which is not received when due and if payment is not made within (10) days from the date of such notification, this agreement shall automatically cease as of the date and Holtkamp Heating & Air Conditioning, Inc. shall have no further obligation of any nature whatsoever. This agreement shall be subject to price revision on any anniversary date. This agreement may be terminated by the purchaser upon (30) days written notice of such intention to terminate. A refund for the remaining agreement period will be made on a prorated basis, with deductions for work already performed including administrative support. This proposal and the terms specified herein constitute our entire

agreement. This proposal becomes agreement upon receipt of moneys and written approval by our authorized representatives. This agreement will run for a term of twelve (12) months and will be renewed automatically unless cancelled by either party. The customer cannot assign or transfer this agreement without written notification and approval of Holtkamp Heating & Air Conditioning, Inc.

Attorneys Fees

In the event any sums hereunder are not paid when due but are collected by an attorney at law, Holtkamp Heating & Air Conditioning, Inc. shall be entitled to an additional fifteen percent (15%) of the sums due as attorney's fees in addition to all costs and expenses in that collection effort.

Arbitration

In the event of a disagreement between customer and Holtkamp Heating & A/C Inc., it is agreed the dispute will be resolved through arbitration administered by the Better Business Bureau of Metropolitan Atlanta, Inc. Any dispute not resolved shall be filed and litigated exclusively in the courts in the County of Gwinnett, State of Georgia.

Injuries & Damages

During the term of this agreement, we will take all reasonable precautions to avoid injury to persons and damage to property while on premises. However, Holtkamp Heating & A/C Inc. shall not be responsible for any injuries or damage unless there is an adjudication of gross negligence or willful misconduct. Holtkamp Heating & A/C Inc. shall not be liable for any special or consequential damages. Holtkamp Heating & A/C Inc. shall not be responsible to customer for any insured loss.

Modifications

This agreement shall not be modified or amended except by instrument in writing signed by or on behalf of parties.

No Waiver

No failure by Holtkamp Heating & A/C Inc. or customer to exercise any power given to either of them hereunder, shall constitute a waiver of their rights to later demand strict compliance with the terms hereof.

State License

Holtkamp Heating & Air Conditioning, Inc. is licensed by the state of Georgia #CN7948.