

H O L T K A M P

HVAC & Plumbing

Join the Priority Club for Savings

10% Off All Repairs | 5% Off All Accessories | Heating/Cooling Inspections



What Sets the Priority Club Apart?

- Get service from true technicians, not "filter changers"
- Standard filters included
- Enjoy inspections by qualified technicians once per year
- Special tools used to identify carbon monoxide & gas leaks
- VIP scheduling & hassle-free appointment reminders
- 50% off diagnostic fee for HVAC (and Plumbing if included)

HEATING 14-POINT INSPECTION CHECKLIST

1. Clean heat exchanger as needed.
2. Clean burners as needed.
3. Check thermostat operation.
4. Check and adjust safety controls.
5. Check ignition devices.
6. Check vent piping and venting.
7. Lubricate as needed.
8. Check for gas leaks at furnace.
9. Inspect heat exchanger for safety defects.
10. Check gas valve operations.
11. Clean and/or replace standard 1" filters.
12. Check combustion air.
13. Measure volt & amps.
14. Check pressure switch.

COOLING 11-POINT INSPECTION CHECKLIST

1. Check condenser coil.
2. Check voltage and amps to all motors.
3. Check for oil and refrigerant leaks.
4. Check safety devices.
5. Check starting contactor contacts.
6. Check outside disconnect.
7. Check condensate drain.
8. Lubricate as needed.
9. Check all capacitors.
10. Clean and/or replace standard 1" filters.
11. Check emergency drain pan.

PLUMBING 7-POINT WATER HEATER INSPECTION CHECKLIST

1. Test temperature and pressure safety relief valve.
 2. Test for gas leaks at all valves and lines to water heater(s).
 3. Test inlet water pressure from street.
 4. Test water pressure reducing valve.
 5. Check water heater for leaks.
- Code compliance inspection for:**
6. Expansion tank.
 7. Test drain valve from T&P Safety Relief.

60 Old Peachtree Road NE • Suwanee, GA 30024 | 770.271.7511

www.HoltkampHVAC.com | www.HoltkampPlumbing.com | GA Reg. CN7948 / MP5852

Join the Priority Club

H | O | L | T | K | A | M | P
HVAC & Plumbing

HVAC

1 SYSTEM

Inspection Plan

Only

\$138

Per Year

HVAC

2 SYSTEMS

Inspection Plan

Only

\$276

Per Year

HVAC

3 SYSTEMS

Inspection Plan

Only

\$414

Per Year

PLUMBING

WATER HEATER

Inspection

Up to 2 Water Heaters

\$99

Add'l Water Heaters + \$49 ea.

Optional Indoor Air Quality Accessory & Plumbing Maintenance

- Humidifiers – \$99
- Aprilaire Media – \$90
- Dual Fuel – \$85
- Zone Control – \$99
- Dehumidifier – \$99
- Electronic Air Cleaner – \$118
- Additional Mini Split Head Unit(s) – \$69/ea
- Steam Humidifier – \$390 (2 years, includes canister)
- Plumbing Water Heater Inspection – \$99 (up to 2)
- Add'l Water Heater Inspection – \$49/ea (added to \$99)

TERMS AND CONDITIONS OF AGREEMENT

AGREEMENT SERVICE HOURS

The service outlined in this agreement will be performed during normal working hours. Repair service requested by the customer will be provided during normal working hours, on a preferential basis. Labor and materials will be charged at the discount agreement rates. After normal working hours, a service call fee of 1-1/2 the normal rate will be charged (emergency service). After hours labor and materials will be charged at 1-1/2 the normal rate.

WARRANTY

We will repair or replace any new component which was installed (by our company) in your existing HVAC system. In cases where the component failure was caused by another problem, all recommendations for repair must be followed for the warranty to be applied. Repair workmanship is guaranteed on the installed part only. We do not provide a labor guarantee on parts other than those we install. If repairs later become necessary due to other defective parts, parts and labor will be charged separately. Repair charges necessary to correct defects discovered by the inspection will be the sole responsibility of the purchaser and billed at the discount agreement rate. This agreement shall be null and void if any equipment covered herein has been subject to Acts of God or conditions beyond the control of Holtkamp HVAC & Plumbing including but not limited to accidents, fire, misuse, improper adjustments, modifications, alteration, tampering, disconnection, vandalism or failure to properly maintain or operate the equipment.

RENEWAL, CANCELLATION, TRANSFER

This agreement is automatically renewable yearly but may be terminated by Holtkamp HVAC & Plumbing upon nonpayment of any amount due. Notification may be made of any payment which is not received when due and if payment is not made within (10) days from the date of such notification, this agreement shall automatically cease as of the date and Holtkamp HVAC & Plumbing shall have no further obligation of any nature whatsoever. This agreement shall be subject to price revision on any anniversary date. This agreement may be terminated by the purchaser upon (30) days written notice of such intention to terminate. A refund for the remaining agreement period will be made on a prorated basis, with deductions for work already performed including administrative support. This proposal and the terms specified herein constitute our entire agreement. This proposal becomes an agreement upon receipt of moneys and/or written approval by our authorized representatives. This agreement will run for a

term of twelve (12) months and will be renewed automatically unless cancelled by either party. The customer cannot assign or transfer this agreement without written notification and approval of Holtkamp HVAC & Plumbing.

ATTORNEYS FEES

In the event any sums hereunder are not paid when due but are collected by an attorney at law, Holtkamp HVAC & Plumbing shall be entitled to an additional fifteen percent (15%) of the sums due as attorney's fees in addition to all costs and expenses in that collection effort.

ARBITRATION

In the event of a disagreement between customer and Holtkamp HVAC & Plumbing, it is agreed the dispute will be resolved through arbitration administered by the Better Business Bureau of Metropolitan Atlanta, Inc. Any dispute not resolved shall be filed and litigated exclusively in the courts in the County of Gwinnett, State of Georgia.

INJURIES & DAMAGES

During the term of this agreement, we will take all reasonable precautions to avoid injury to persons and damage to property while on premises. However, Holtkamp HVAC & Plumbing shall not be responsible for any injuries or damage unless there is an adjudication of gross negligence or willful misconduct. Holtkamp HVAC & Plumbing shall not be liable for any special or consequential damages. Holtkamp HVAC & Plumbing shall not be responsible to customer for any insured loss.

MODIFICATIONS

This agreement shall not be modified or amended except by instrument in writing signed by or on behalf of parties.

NO WAIVER

No failure by Holtkamp HVAC & Plumbing or customer to exercise any power given to either of them hereunder, shall constitute a waiver of their rights to later demand strict compliance with the terms hereof.

STATE LICENSE

Holtkamp HVAC is licensed by the state of Georgia #CN7948. Holtkamp Plumbing is licensed by the state of Georgia #MP5852.

60 Old Peachtree Road NE • Suwanee, GA 30024 | 770.271.7511

www.HoltkampHVAC.com | www.HoltkampPlumbing.com | GA Reg. CN7948 / MP5852